



Booking Terms & Conditions

Bookings are guaranteed by credit card. Guaranteed bookings are held until 7am on the day following the scheduled arrival. There is a cancellation policy attached to each booking and if a booking is not cancelled/amended within this time then the first night's stay will be charged to the guarantee card.

Whilst we endeavour to accommodate all special requests, we cannot issue any such guarantees.

We reserve the right to impose a charge for damage or excess cleaning duties required in a guest's room. Any guests acting in an anti-social manner will be asked to leave immediately and will not be entitled to any refunds.

We are a non-smoking establishment. We reserve the right to impose a £150 charge where there is evidence of smoking within a booked room (including out of the window) or against an individual to have been found smoking within the hotel.

Only the number of guests on the booking will be accepted. Should the number exceed the stated number booked a new booking will be created and extra cost incurred if necessary. All guests who are not booked in are asked to leave at 11pm.

Parking is free, both in our private car park and on the street. We cannot reserve a parking space. Cars and their contents are left at the customer's own risk. We do not accept responsibility for loss or damage.

If guests are travelling from outside the UK, Ireland or Commonwealth we are obliged by law to require guests to provide the number and place of issue of their passport/id card and details of next destination. These records may be made available to the police. We reserve the right to refuse entry to persons who cannot provide this information.

No animals (except assistance animals) are allowed.

The Hotel accepts no liability where the performance of our obligations are prevented as a result of circumstances beyond our control, including but not limited to flood, earthquake, fire, failure of any utility service, plant machinery, computers, adverse weather conditions or terrorism.

The hotel will not be responsible for the loss or damage of any property left in the hotel other than as required under the hotel proprietor's act 1956

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